

Waiter

Description

The Waiter is a front-of-house role in restaurants, hotels, and cafés across Vietnam, responsible for greeting guests, taking orders accurately, delivering food and beverages, and handling payment. Strong communication and a friendly attitude matter more than formal experience for entry-level positions.

Responsibilities

- Greet and seat guests, present menus.
- Take food and drink orders accurately.
- Deliver orders and check on guest satisfaction.
- Process payments and reset tables.
- Maintain cleanliness of the dining area.

Requirements

No formal experience required for entry-level positions; prior F&B experience is a plus. Friendly, presentable, and able to work standing shifts including evenings/weekends. Basic English useful in tourist-facing venues.

Benefits

Base salary plus tips/service charge, staff meals, and flexible or full-time shift options depending on the employer.
